

HOW TO ORDER FROM LOCAL FOODS

We appreciate your continued support & understanding as we work to protect the health of our team, our customers, and our network of farmers and makers. Starting MONDAY 3/23, we will be operating as a NO CONTACT store processing all orders for curbside pick-up or delivery (Monday - Sunday, 10 am - 6 pm)



ORDERING Via Mercato: SAME DAY, Curbside Pick-Up or Delivery

- Visit www.localfoods.com & click on the Mercato button
- Shop the whole store and place your order.
- Same Day option for curbside pick-up (by customer) or delivery (via Mercato drivers).
- Local Foods receives, packs & prepares your order.
- For delivery: Mercato driver will pick-up your order and deliver to you.
- For curbside pick-up: Arrive at Local Foods at your chosen time, call **312-600-4473** to let us know you are here.
- Stay in your car, and Local Foods team will bring your order out to your car.

ORDERING Via the LF website (“SHOP” Button): SAME/NEXT DAY, Curbside Pick-Up or Shipments

- Visit www.localfoods.com
- Click the “Shop” button to view, place + pay for your order.
 - Gift Boxes (shipped or pick-up in 1-2 days)
 - Stock-Up Boxes (pick-up next day)
 - Gift Cards (shipped or pick-up next day)
 - & Cafe Prepared Meals (pick-up same day)
- LF will call and confirm all Cafe prepared meal orders when ready.
- For shipment: LF will pack and ship to you!
- For curbside pick-up: Arrive at Local Foods at your chosen time, call **312-600-4473** to let us know you are here.
- Stay in your car, and Local Foods team will bring your order out to your car.

ORDERING Via EMAIL: SAME/NEXT DAY, Curbside Pick-Up

- Email MARKETORDERS@LOCALFOODS.COM
- An auto-reply will send a link to Google Form for customers to fill out.
- Open the form, enter your contact info & your order.
- An LF team member will call you to work through your order, finalize and get payment (within @1 hour of receiving)
- Your order will be prepared and labeled for your pick-up.
- For curbside pick-up: Arrive at Local Foods at your chosen time, call **312-600-4473** to let us know you are here.
- Stay in your car, and Local Foods team will bring your order out to your car.

ORDERING Via PHONE: SAME/NEXT DAY, Curbside Pick-Up

- Call **312-432-6575** to speak to an LF team member and place your order with them - you will finalize and pay for your order over the phone.
- Your order will be prepared and labeled for your pick-up.
- For curbside pick-up: Arrive at Local Foods at your chosen time, call **312-600-4473** to let us know you are here.
- Stay in your car, and Local Foods team will bring your order out to your car.

FOR QUESTIONS: please EMAIL (MARKETORDERS@LOCALFOODS.COM) or CALL (312-432-6575)
please bear with us as we get things up and running, we may experience heavy call volumes or delays! Visit us on SOCIAL CHANNELS for updates!